

# Using Your New Contactless Card



Your new card will still have the EMV chip and magnetic stripe and will still work on all types of terminals. To check if your card is contactless, please look at the back of your debit card and find the contactless symbol next to the security code.

To pay using the Contactless feature, follow these three easy steps:



**LOOK**  
**TAP**  
**GO**

Find the contactless Symbol at Checkout  
Simply tap your contactless card on the checkout terminal  
Your payment is processed in seconds!

## Contactless Card FAQ's:

### What is a Contactless Card?

Your contactless card uses short-range wireless technology to make secure payments between a contactless card and a contactless-enabled checkout terminal. When you tap near the Contactless Symbol, your payment is sent for authorization.

### Is tapping to pay secure?

Yes, absolutely. Your contactless card has the same secure encryption technology as your current contact only EMV chip card.

### Where can you use it?

Retailers who accept contactless payments will display the contactless symbol. Look for it wherever you shop.

### How long do I need to tap my card on the checkout terminal?

One to two seconds should do it. And don't worry, even if you tap twice, you won't be charged twice.

### Can a purchase be made without my knowledge (for example: will the card reader activate if I walk past it)?

No. Your card must be extremely close to the reader - typically between two and four centimeters and the retailer must have first entered the amount for you to approve.

### Can I use my card for everyday transactions or at non-chip terminals?

Yes! Your contactless card will continue to have contact functionality so they can still be inserted into an EMV reader and will also maintain the magnetic stripe on the back of the card for those merchants who have not upgraded to EMV.